

### HRM 6023 Human Resource Management (Online) - CRN 5134 - Summer 2008

COURSE TITLE	HRM 6023 Human Resource Management (Online)	
BLACKBOARD SITE	Summer 2008 – http://my.ltu.edu and select CRN 5134	
INSTRUCTOR	Chris Emmons	
	Professor, College of Management	
	cemmons@aol.com	
	248.561.0043	
	Office hours by appointment	
SCHEDULE	Start Date: 5/14/08	
	End Date: 7/24/08	
LEVEL / HOURS	Graduate Level / 3 semester credit hours	
PREREQUISITE	No prerequisite requirements	
REQUIRED TEXT	Textbook: Mathis, R. L., & Jackson, J. H. (2008) <i>Human Resource</i>	
	Management (12 <sup>th</sup> ed.). Mason, OH: Thompson South-Western.	
(See Blackboard for	ISBN-10: 0324542755 ISBN-13: 978-0324542752	
additional resources)	Available for online purchase through LTU Bookstore at:	
	http://lawrence-tech1.bkstore.com/bkstore/TextbookSelection.do?st=489	
ADDENDA	LTU Online student resources <a href="http://www.ltu.edu/ltuonline/currentonline.asp">http://www.ltu.edu/ltuonline/currentonline.asp</a>	
	Course-specific information is provided in the "Course Information" area	
TECHNICAL SUPPORT	Technical support for using Blackboard is provided by the LTU Help Desk,	
	248-204-2330 or <u>vitrc@ltu.edu</u>	
ACADEMIC SUPPORT	Library / APA Standards	
	Telephone: 248.204.3000	
	http://www.ltu.edu/library/index1.asp	
	E-mail: refdesk@ltu.edu	
	Academic Achievement Center	
	http://www.ltu.edu/aac/	
	Telephone: 248.204.4120	

#### **Educational Goals**

The attraction, development and engagement of human talent are critical management skills. Our course philosophy will be to appreciate HRM by participating in these online discussions; by reading assignments; by watching videos; by conducting an interview; by designing a structured interview guide; by evaluating the work of another; and by conducting research.

A brief video overview of this course is available at:

http://www.ltuvitrc.com/ltuonline/HRM6023/emmons01.ram as well as in CRN 5134 under Module 0 Precourse Orientation titled "Introduction to the Course."

#### **Objectives**

The course is designed to provide a broad understanding of the role and importance of human resources as an essential management responsibility.

- Understand the role of HRM as it relates to each member of the management team and as it relates to practitioners in the field
- Comprehend the complexities and subtleties of multi-cultural workforces
- Understand equal employment
- · Know where to find information on employment law
- Critique the importance of organizational culture
- Evaluate a wide variety of employee relations interventions
- Understand issues surrounding health, safety, security, employee rights and discipline
- Understand the history and current status of unions
- Understand the importance of HR planning and metrics
- Understand the basics of compensation (pay and benefits)
- Develop and utilize a structured interview guide
- Understand training and development techniques
- Give and receive feedback
- Assess and articulate the future challenges in HRM

#### **Instructional Methods and Course Organization**

A variety of instructional methodologies are used in this course, which include but are not limited to:

**Blackboard learning environment** – Blackboard at <a href="my.ltu.edu">my.ltu.edu</a> contains the syllabus, all assignments, reading materials, streaming videos, Powerpoint mini-lectures, written lecture notes, links to Web resources, and discussion forums. You will submit all assignments via Blackboard, and are expected to participate regularly in discussion topics. Please take time to familiarize yourself with the organization of the Blackboard site. You will want to check the site frequently for announcements reminding you of new resources and upcoming assignments.

**Student/Instructor Conversations** – Students keep in touch with the instructor via e-mail messages and telephone conference calls (scheduled by appointment).

**Required readings** – Textbook chapters should be read according to the schedule outlined in the syllabus. Chapter concepts will be discussed online via the discussion forums for each module.

**Publisher Web Site** – A publisher web site at <a href="http://www.thomsonedu.com">http://www.thomsonedu.com</a> includes resources to enhance the course.

#### **Class Policies and Expectations**

**Academic Honor Code** 

http://www.ltu.edu/currentstudents/honor\_code.asp

LTU OL policies

http://www.ltu.edu/ltuonline

LTU College of Arts & Science, Banned Writing Errors

http://www.ltu.edu/arts sciences/humanities ss comm/writing guidelines.asp

I plan to offer you a valuable learning experience, and expect us to work together to achieve this goal. Here are some general expectations regarding this course:

Each student has a LTU e-mail account. If you wish to use a different e-mail address for this course, please change your e-mail address in Blackboard under "Blackboard Tools – Personal Information."

It is essential that all students actively contribute to the course objectives through their experiences and working knowledge of business.

Readings, discussion forum participation, and written assignments must be completed according to the class schedule. If business travel will take you away from regular participation, please clear these dates with me in advance.

All assignments must be submitted via Blackboard using Microsoft Office-compatible software. If you need to submit an assignment via e-mail, contact the instructor in advance. Late work will be reduced in value.

Assignments must be completed to an adequate standard to obtain a passing grade. Requirements for each assignment and course specific grading rubrics are detailed on the LTU Online Blackboard course in the section Assignments.

Be prepared to log into Blackboard at least three times per week. Please focus your on-line correspondence within the appropriate Blackboard discussion forums so that your colleagues can learn from you.

At the end of the course, you will be invited to participate in a University evaluation of this course. Your feedback is important to the University, to LTU Online, and to me as an instructor, and I encourage you to participate in the evaluation process.

It is important for you as students to know what to expect from me as your instructor:

I will be available to you via e-mail and phone, and will promptly reply to your messages.

I will be available to you for face-to-face appointments as requested.

I will maintain the Blackboard web site with current materials, and will resolve any content-related problems promptly as they are reported to me.

I will send out a weekly e-mail update to all class members to guide upcoming work and remind you of assignment due dates.

I will return all assignments to you promptly, and will include individualized comments and suggestions. I will hold our personal written or verbal communications in confidence. I will not post any of your assignments for viewing by the class without requesting your approval in advance.

I will treat all members of the class fairly, and will do my best to accommodate individual learning styles and special needs.

If any of these points need clarification, or when special circumstances arise that require my assistance, please contact me so that we can discuss the matter personally.

#### **Course Schedule**

This fully online course begins with an online course orientation period to familiarize you with the online learning environment. Each week starts on a Monday and ends on a Sunday.

All topics will be covered during the week they are listed. All readings are to be completed during the week they are listed. All assignments are due on the dates they are listed.

D=Discussion Board Assignments noted by module and A or B

Example: Module One Discussion A = 1DA

Dates	Modules	Topics / Readings	Assignments Due
Week of May 14  – May 18	Module 0	Pre-Course Orientation	Complete Module
Week of May 19 - May 25	Module 1	Introduction to HRM Chapter 1 Changing Nature of HRM	1DA Exploring HR Resources DUE Tuesday
		Why We Hate HR	1DB HR: Administrative or Strategic? DUE Thursday
Week of May 26 – June 1	Module 2	Diversity Chapter 5 Managing Equal Employment and Diversity	2DA Diversity: Current and Future Role in the Workplace DUE Tuesday
		Emmons on Diversity Emmons on Workplace Mental Health Forget Diversity	2DB Diversity or Cross- Cultural Communication? DUE Thursday
	Module 3	Employment Law Chapter 4 Legal Framework of Equal Employment Video 4: Equal Employment Opportunity	Review employment law folder
Week of June 2  – June 8	Module 4	Organizational Culture Chapter 3 Organizational/Individual Relations and Retention  News Analysis: It's the Culture	4DA Outsourcing and Offshoring DUE Tuesday  4DB The Importance of Corporate Culture DUE Thursday
Week of June 9 – June 15	Module 5	Employee Relations Chapter 16 Employee Rights and Responsibilities Video 16: Employee Rights and Discipline	5DA Employee Rights DUE Tuesday  5DB Employee Relations Case Study DUE Thursday

Week of June 16  – June 22	Module 6  Module 7	Health and Safety Chapter 15 Risk Management and Worker Protection Video 15: Health, Safety, and Security Union Relations Chapter 17 Union/Management Relations Video 17: Union/Management Relations	6DA HR in Business Publications DUE Tuesday  7DA The Future of Unions DUE Thursday  Submit topic for research paper. DUE Sunday
Week of June 23  – June 29	Module 8	Recruitment and Selection Chapter 7 Recruiting in Labor Markets  Chapter 8 Selecting Human Resources  Video 7: Recruiting in Labor Markets Video 8: Selecting Human Resources	8DA Recruitment and Selection DUE Thursday Conduct interview DUE Sunday
Week of June 30 – July 6	Module 9	Compensation (Pay and Benefits) Chapter 12 Total Rewards and Compensation  Chapter 13 Variable Pay and Executive Compensation  Videos 12 and 13: Compensation Strategy and Practice  Chapter 14 Managing Employee Benefits  Video 14: Managing Employee Benefits	Keep in mind that your paper is due next week.  9DA Compensation DUE Thursday  Develop structured interview guide (SIG) DUE Sunday
Week of July 7 – July 13	Module10	HR Planning and Metrics Chapter 2 Strategic HR Management and Planning Video 1: HR: A New Business Partner Video 2: Human Resource Planning Chapter 6 Jobs and Job Analysis Video 6: Jobs and Human Resources The HR Scorecard: Linking People, Strategy, and Performance Blind Investment	10DA Measuring HR DUE Thursday  Submit research paper (RP) DUE Sunday

Week of July 14  – July 20	Module11	Training and Development Chapter 9 Training Human Resources Video 9: Training Global Employees Chapter 10 Talent Management and Development Video 10: Careers and HR Development	Evaluate Classmate Paper DUE Sunday
	Module12	Performance Management Chapter 11 Performance Management and Appraisal Video 11: Performance Review and Appraisal	
Week of July 21 – July 24	Module13	Future Challenges	13DA Globalization DUE Tuesday  13DB Future Challenges DUE Thursday

#### **Student Evaluation**

The course has five assignments totaling 100 points (left column). Letter grades are awarded based on the total number of points achieved (right column). Points are deducted for late assignments.

Assignments	Points
Discussion Board (15 @ 5 points each)	075
Research Paper	015
Structured Interview Guide	005
Performance Evaluation	005
Total Points	100

Class Points	Letter Grade
96 and above	Α
90 – 95	A-
87 – 89	B+
83 – 86	В
80 – 82	B-
77 – 79	C+
73 – 76	С
70 – 72	C-
61 – 70	D
60 and below	E

Note: Grades lower than "B" fall below the LTU graduate standard